



**DRI Corporation**  
4018 Patriot Drive, Suite 100  
Durham, NC 27703  
[www.digrec.com](http://www.digrec.com)

## OPEN POSITION

### TECHNICAL WRITER

DRI Corporation (NASDAQ®: TBUS) is a technology leader within the surface mass transportation markets around the globe. For more than 25 years, we've been designing, manufacturing, marketing, and servicing our proprietary line of digital communications and security products for the public transit industry – products that improve the flow, mobility, and safety of people traveling through transportation infrastructure. With corporate offices in Dallas, Texas, we serve our customers through subsidiaries in Durham, N.C., Australia, Brazil, Germany, Singapore and Sweden, as well as a joint venture in India.

We are seeking a Technical Writer to be responsible for assessing documentation requirements, analyzing target readership, and consulting with Engineering and technical staff to prepare technical and end-user documentation for hardware and software products, including user guides, administration and maintenance references, embedded and on-line help, and technical bulletins. This position functions as a primary writer responsible for delivering documents of varying scope, complexity, and audience.

#### **The successful candidate will be responsible for the following:**

- Manages, with supervision, documentation throughout each product's lifecycle
- Contributes materials utilizing current technical documentation standards, research and methodology
- Organizes content into a logical flow and tailors language to target audience
- Prepares content for new and revised documents by participating in user analysis, identifying and interviewing subject matter experts, working with product prototypes, and reviewing design specifications
- Provides input into documentation specifications, plans and prototypes, and prepares and submits files for production and archiving

#### **We are looking for an individual that possesses the following key competencies:**

- Strong written and oral communication skills
- Ability to accurately assess document audience's skill level and needs, and to accordingly tailor content presentation
- Capacity to accurately assess and understand technical subject matter such that it can be documented and explained in a useful manner

- Working knowledge of current technical documentation standards
- Ability to work independently
- Ability to work effectively across departments
- Ability to prioritize multiple projects
- Apply principles of logical or scientific thinking to define problems, collect data, establish facts, and draw valid conclusions; interpret an extensive variety of technical instructions in mathematical or diagrammatic form; and deal with several abstract and concrete variables
- Ability to read scientific and technical journals, abstracts, financial reports, and legal documents
- Conversant in the theory, principles, and methods of effective and persuasive speaking, voice and diction, phonetics, and discussion and debate

The qualified candidate will have a bachelor's degree in Technical Communications, English, or other related field or equivalent work experience; and four (4) to ten (10) years technical writing/documentation experience.

Please forward a resume **with salary requirements** to [hr@digrec.com](mailto:hr@digrec.com).

We prefer a resume in a Word format attachment.

No resumes accepted from third parties.

Visit our Web site at [www.digrec.com](http://www.digrec.com).

**DRI VALUES DIVERSITY AND WE ARE PROUD TO BE AN  
EQUAL OPPORTUNITY EMPLOYER**

**M/F/V/H/D**